

Employment tools:

Resource/Organization: U.S. Equal Employment Opportunity Commission (EEOC)
Phone: (800) 669-4000
URL: <http://www.eeoc.gov/>,
<http://www.eeoc.gov/es/index.html>
Description: The EEOC protects workers against all types of discrimination, and takes workers' official complaints.
Language(s): English, Spanish (full site), and some materials in Arabic, Haitian Creole, Korean, Russian, Vietnamese
Audiences: Workers, general

Resource/Organization: Office of Special Counsel for Immigration-Related Unfair Employment Practices (OSC)
Phone: (202) 616-5509, (800)255-7688 (Worker Hotline)
URL: <http://www.usdoj.gov/crt/osc/index.html>
http://www.usdoj.gov/crt/osc/htm/sp_a.htm
Description: This office fights unfair immigrant worker employment practices. Gives tools, facts and forms, and a worker hotline.
Language(s): English, Spanish
Audiences: Workers, General, Employers

Resource/Organization: U.S. Department of Labor (DOL)
Phone: (866) 4-USA-DOL
URL: <http://www.dol.gov/>
Description: The DOL site gives detailed information on many subjects related to employment: wages, health benefits, unemployment, disability, equal opportunity, etc.
Language(s): English, some materials in Spanish
Audiences: Workers, Employers, Service Providers, NGO's

Resource/Organization: Department of Labor Occupation Safety and Health Administration (OSHA)
Phone: (800) 321-6742
URL: <http://www.osha.gov/index.html>
<http://www.osha.gov/as/opa/spanish/index.html>
Description: OSHA works to ensure the safety of all persons working in the U.S. The site provides tools and resources, and access to education and outreach.
Language(s): English, Spanish
Audiences: Workers, Employers, Service Providers

Resource/Organization: SER – Jobs for Progress National, Inc.
Phone: (972) 506-7815, multiple local offices
URL: <http://www.ser-national.org/default.htm>
Description: SER began in 1965 and since that time this non-profit has worked to lessen inequities and support Hispanic workers. It does this through both educational efforts and direct employment services within 19 of the U.S. states. Site visitors may access information on each of their many services and programs, local offices, and an online job search.
Language(s): English, some services in Spanish
Audiences: Service Providers, Workers, Adult learners, General

Resource/Organization: AFL-CIO
Phone: multiple unions throughout U.S., consult site contact page
URL: <http://www.aflcio.org/>
Description: The AFL-CIO furnishes information, tools, fact sheets, forms, etc, some in Spanish.
Language(s): English, some Spanish tools and fact sheets
Audiences: Workers, Service providers

Resource/Organization: National Employment Law Project: Immigrant Worker Project
Phone: (212) 285-3025, National Office
URL: <http://www.nelp.org/iwp/index.cfm>
<http://www.nelp.org/workers/index.cfm>
Description: NELP works to eliminate immigrant worker discrimination and abuse. Provides fact sheets and information in Spanish.
Language(s): English, fact sheets in Spanish
Audiences: Workers, Service Providers

Resource/Organization: National Immigration Law Center: Immigrants and Employment
Phone: (213) 639-3900
URL: <http://www.nilc.org/immsemplymnt/index.htm>
Description: The NILC does a terrific job of gathering together extremely helpful information, resources and tools on employment issues affecting immigrants.
Language(s): English, some Spanish
Audiences: Service Providers, Immigrants, General

Resource/Organization: Nolo Law: Employee Rights

URL:	http://www.nolo.com/ (click on “rights and disputes” and then “employee rights”)
Description:	Nolo law puts together a comprehensive overview of employee rights law, including a resource section that gives readily accessed links to state-specific laws.
Language(s):	English
Audiences:	Service Providers, General
Resource/Organization:	Internet Law Library: Employment, Labor and Pension Law
URL:	http://www.lawmoose.com/internetlawlib/100.htm
Description:	The listing from this meta law site is rather unruly, but can serve as a jumping point for finding state-specific information about employment and related law.
Language(s):	English, may link to some Spanish resources
Audiences:	Service Providers, General
Resource/Organization:	Small Business Administration (SBA)
Phone:	(800) 827-5722
URL:	http://www.sba.gov/ http://www.sba.gov/espanol/ http://www.sba.gov/espanol/Mujeres/ (Spanish site for women)
Description:	The SBA provides assistance and support to small businesses and their owners. An online women’s business center also exists to support the special needs of women interested in starting a small business.
Language(s):	English, Spanish
Audiences:	Potential business owners, business owners, Service providers
Resource/Organization:	Social Security Administration
Phone:	(800) 772-1213
URL:	http://www.ssa.gov/ http://www.ssa.gov/espanol/
Description:	At this online location, viewers may find out about each of the services provided through the SSA, from retirement benefits, to SSI and others.
Language(s):	English, Spanish, Arabic, Armenian, Chinese, Farsi, French, Greek, Haitian-Creole, Italian, Korean, Polish, Portuguese, Russian, Tagalog, Vietnamese
Audiences:	Workers, Service Providers, General

General Resources:

Resource/Organization: U.S. Commission on Civil Rights
Phone: (202) 376-7700 National Headquarters
800-552-6843 Complaint Referral Service
URL: <http://www.usccr.gov/index.html>
<http://www.usccr.gov/spanish/spanish.htm>
Description: Investigates civil rights complaints, and distributes information on law and policies.
Language(s): English, Spanish
Audiences: Service Providers, General

Resource/Organization: American Civil Liberties Union (ACLU): Immigrants' Rights
Phone: Multiple local chapters
URL: <http://www.aclu.org/immigrants/>
<http://www.aclu.org/immigrants/espanol/index.html>
Description: ACLU provides a page on immigrants' rights in both English and Spanish.
Language(s): English, Spanish
Audiences: General, Service Provider

Resource/Organization: National Immigration Law Center
Phone: (213) 639-3900
URL: <http://www.nilc.org/>
Description: The NILC provides an excellent set of tools and resources for service providers and advocates, with tools organized into: immigration, employment issues, public benefits, obtaining a driver's license, the Dream Act, etc. There are also online publications, important legal updates, and an e-newsletter to keep you informed.
Language(s): English
Audiences: Service Providers, Advocates, General

Resource/Organization: American Friends Service Committee (AFSC)
Phone: (215) 241-7000 National, multiple chapters
URL: <http://www.afsc.org/>
Description: AFSC locations can be found all across the U.S., as well as throughout the world. The site gives ready access to important news, sections on topics such as immigrant rights and economic justice, and access to all local programs.
Language(s): English site, some Spanish services
Audiences: Service Providers, Advocates, General

Resource/Organization: Immigrant Rights Network of Iowa and Nebraska (IRNIN)

Phone: (402) 689-4249 Nebraska
(515) 237-5020

URL: <http://www.irnin.org/>

Description: IRNIN works directly with Iowan and Nebraskan immigrants, but also provides useful, bilingual news and documents on their Web site.

Language(s): English, some documents in Spanish

Audiences: Service Providers, Immigrants, Advocates

Resource/Organization: Consumer Action Website: Federal Citizen Information Center

Phone: (800) FED-INFO
(888) 878-3256 (Spanish publications)

URL: <http://www.consumeraction.gov/>

Description: This online, federal resource gives many tools and detailed information for consumers, in a wide variety of areas: housing, employment, education, health, etc.

Language(s): Site in English and Spanish

Audiences: General, Service Providers

Resource/Organization: Consumer @ction

URL: <http://www.consumer-action.org/English/index.php>
<http://www.consumer-action.org/Spanish/index.php>

Description: Founded in San Francisco, this non-profit now supports consumers nationwide, with information and resources on multiple topics, such as: housing, employment, transportation, immigration, health, etc.

Language(s): English, Spanish, Chinese, Korean, Russian, Vietnamese

Audiences: Consumers, General

Resource/Organization: League of United Latin American Citizens

Phone: (202) 833-6130

URL: <http://www.lulac.org/>

Description: LULAC works for rights in employment, health, education and civil rights.

Language(s): English, some resources in Spanish

Audiences: Service Providers, General

Resource/Organization: National Council of La Raza

Phone: (202) 785-1670, and multiple local chapters

URL: <http://www.nclr.org/>
Description: NCLR works through both advocacy and local supports to “improve opportunities for Hispanic Americans.” Includes work in the areas of education, assets/investments, civil rights, employment and health.

Language(s): English, some documents in Spanish
Audiences: Service Providers, General

Resource/Organization: National Immigration Forum
Phone: (202) 347-0040
URL: <http://www.immigrationforum.org/>
Description: As well as breaking immigration news, the National Immigration Forum works through advocacy and public education to uphold the belief that “immigrants are America.” A helpful “community resources” section provides useful tools.

Language(s): Mostly English, some tools/resources in multiple languages
Audiences: Service Providers, General

Resource/Organization: Mexican American Legal Defense and Educational Fund (MALDEF)
Phone: Multiple regional offices
URL: <http://www.maldef.org/index.cfm>
Description: MALDEF focuses on the areas of employment, immigration, education, political access, language, and equity. It provides tools, resources, leadership programs, etc.

Language(s): English, some resources in Spanish
Audiences: Service Providers, General

Resource/Organization: National Network for Immigrant and Refugee Rights
Phone: 510-465-1984, and multiple local chapters
URL: <http://www.nnirr.org/>
Description: The NNIRR furnishes advocacy and immigration support, both online and through multiple local chapters.

Language(s): English
Audiences: Service Providers, General

Resource/Organization: American Immigration Lawyers Association
Phone: (202) 216-2400
(800) 954-0254 Attorney Referral Service
URL: <http://www.aila.org/>
<http://www.aila.org/content/default.aspx?bc=9904>

Description: AILA is useful to more than just attorneys: it provides news and updates on recent cases, access to advocacy, publications and other resources. Also features a toll-free lawyer referral service.

Language(s): English, some Spanish

Audiences: Service Providers, General

Resource/Organization: Resource Center of the Americas

Phone: (612) 276-0788

URL: <http://www.americas.org/>

Description: Resource Center of the Americas supplies news, advocacy efforts, and other information. An online bookstore provides access to hundreds of resources for bilingual and/or Spanish books and other materials.

Language(s): English, Spanish

Audiences: Service Providers, General

Resource/Organization: Immigration Law Portal

Phone: (212) 545-0869 (fax)

URL: <http://www.ilw.com/>
<http://www.ilw.com/forms/>

Description: Though primarily intended for law professionals, this resource gives ready access to immigration law forms, information, news and other tools.

Language(s): English, Spanish, Chinese, Korean, Russian, Vietnamese

Audiences: Immigration law professionals, Service Providers, General